



STUDIO POLICIES

Welcome to Toasty Asana! Below are a few key studio policies to help keep our space warm, welcoming, and flowing smoothly for everyone.

1. ARRIVAL & LATE POLICY

We recommend arriving at least 10 minutes before class starts. Our doors lock exactly at class start time to maintain heat levels and ensure everyone's safety and focus. Late arrivals unfortunately cannot be admitted once class begins. Please bring a yoga mat, large towel, and water bottle if possible. A limited number of mats may be available for student use.

2. CLASS CANCELLATION & NO-SHOW FEE

If you are unable to attend a class, please cancel at least 60 minutes prior to the start time. Students who miss class without canceling will be charged a \$10 no-show fee. The no-show fee will be automatically charged to the card on file.

3. MEMBERSHIP TERMS

All memberships and class packs are non-refundable. You may freeze your membership once per year for up to 60 days with advance notice. Toasty Classic and Toasty Lite memberships auto renew – full membership terms are available on our website. All payments are processed via our online system. Memberships are billed automatically to the card on file if membership is autorenewal. Declined payments must be resolved before attending future classes.

4. STUDIO ETIQUETTE

Please silence phones and leave them in the locker area.

Bring a mat, towel, and water to every class.

Clean your mat space and props, and return props after class.

Respect the quiet space of the studio – this is your time to unwind!

5. AGE POLICY

Participants must be at least 14 years old. Minors 14-17 require a parent or guardian signature on the waiver. For safety reasons, minors may not wait inside the hot room if not participating.

6. WAIVER REQUIRED

All students must have a signed waiver on file before participating in class. You can complete your waiver online or at the front desk before your first visit.

7. RETAIL RETURNS

We accept returns on unused items with a valid receipt within 60 days of purchase. No returns on used items or digital downloads. For full details, visit our Retail Terms page.

8. HEALTH & SAFETY POLICY

Students who feel unwell, have a fever, or contagious condition should refrain from attending class. The studio reserves the right to ask anyone to leave for health and safety reasons.

9. LOST & FOUND POLICY

We are not responsible for lost or stolen items, but will hold found items for 30 days before donation.

10. PHOTOGRAPHY & MEDIA

Photos or short videos may occasionally be taken in the studio for marketing or community updates. Students who prefer not to be photographed should notify staff in advance. Our team will make a note on your profile so we always honor your preference.

11. EMERGENCY CLOSURE POLICY

In case of severe weather or emergency closures, students will be notified via email and social media. No-show fees will not apply if the studio cancels class.

Have questions? We are here to help! Just email info@toastyasana.com or ask the front desk.