



TOASTY ASANA — MEMBERSHIP TERMS & CONDITIONS

These Membership Terms & Conditions outline the policies and expectations for all members and passholders of Toasty Asana Hot Yoga Studio in Carlisle, PA. By purchasing a membership, class pack, or attending classes at Toasty Asana, you agree to the terms below.

1. MEMBERSHIP TIERS OVERVIEW

Toasty Asana offers a variety of membership options to provide flexibility and accessibility for all students. Current offerings include:

1.1 Toasty Classic (12-Month Unlimited, Auto-Renews)

- \$1,340/year or \$120/month
- Minimum 12-month commitment
- Auto-renews monthly after the initial 12 months
- Includes 15% retail discount + one monthly guest pass
- Birthday Month Gift (Classic only perk)
- Best for students attending more than 2 classes/week

1.2 Toasty Limited (1-Month Unlimited, Does Not Auto-Renew)

- \$125 for 1 month of unlimited classes
- Includes one guest pass valid during that month
- Ideal for short-term or seasonal students

1.3 Toasty Lite (8 Classes/Month, Auto-Renews)

- \$108/month
- Unused classes do not roll over
- Best for students attending about twice per week

1.4 Class Packs

- 10-Class Pack: \$145
- Class packs are transferable but non-refundable.
- Class packs expire 12 months after purchase unless otherwise noted.

1.5 Drop-In Classes

- \$20 per single class

1.6 Discounts

- A 10% discount is available for high school students, college students, teachers, active military members, and seniors (65+) on auto-recurring memberships only. Valid ID is required and discounts are applied after in-person verification to future bookings.

2. MEMBERSHIP BILLING & PAYMENT AUTHORIZATION

2.1 Auto-Renewal

- Toasty Classic and Toasty Lite memberships automatically renew each month using the card on file. By enrolling, you authorize monthly charges until cancellation.

2.2 Payment Declines

- If a payment is declined, members must update their payment method before attending further classes.
- Unpaid balances may result in temporary suspension of booking privileges.

2.3 Refund Policy

- All memberships, class packs, and paid classes are non-refundable.

3. MEMBERSHIP PAUSES & HOLDS

3.1 Eligible Plans

- Toasty Classic and Toasty Lite memberships may be paused **once per calendar year** for up to **60 consecutive days**.

3.2 Pause Rules

- The 60-day pause cannot be split into multiple shorter pauses.
- Pauses cannot span two calendar years (e.g., cannot begin in December and end in January).
- Members must request a pause in writing at least 7 days in advance.
- If deployed for military service or away for extended student travel, additional accommodations may be granted at the studio's discretion.

4. CANCELLATIONS

4.1 Monthly Auto-Renewing Memberships

- Members may submit a cancellation request at any time – with note about 12 month commitments in 4.2.
- Cancellations must be submitted **at least 7 days before the next billing date**.
- The upcoming billing cycle will still process if notice is given late.

4.2 12-Month Commitments

Toasty Classic requires a 12-month minimum term before cancellation.

- Early cancellation requests may be reviewed on a case-by-case basis.

5. CLASS POLICIES

5.1 Class Reservations

Members must register for class through MindBody or the Toasty Asana booking system.

5.2 No-Show Fee

If a member registers for a class and does not attend, a \$10 no-show fee will be charged automatically.

5.3 Late Cancellation

Cancellations must occur at least 60 minutes before class time. Late cancellations are treated as no-shows.

5.4 Guest Passes

- Toasty Classic: one guest pass per month
- Toasty Limited: one guest pass during active month
- Guest passes must be used within the applicable membership cycle
- Guests must complete a liability waiver before class

6. TRANSFERS & SHARING

6.1 Class Packs

Class packs may be transferred **only** if:

- The member is moving out of the area, or
- The member no longer wishes to practice and designates a friend to use remaining classes.

6.2 Memberships

Memberships themselves are **non-transferable**.

7. STUDIO USAGE & CONDUCT

All members agree to:

- Follow all Toasty Asana Studio Policies
- Sign the liability waiver before practicing
- Respect the heat, equipment, instructors, and fellow students
- Maintain a safe, supportive, inclusive environment

Violation of studio policies may result in suspension or termination of membership.

8. SCHOLARSHIP MEMBERSHIPS

Toasty Asana offers up to **five scholarship-based unlimited memberships** at any given time.

Scholarship Terms

- Must apply or be nominated through the public form
- Recipients receive full unlimited access
- Scholarships renew quarterly based on engagement and attendance
- Scholarship members must maintain respectful attendance habits
(Same no-show rules apply)

9. CHANGES TO MEMBERSHIP TERMS

Pricing, membership benefits, and policies may be updated periodically. Members will be notified by email prior to any changes affecting their account.

10. AGREEMENT

By purchasing any membership or class pack, the member acknowledges and agrees to these Membership Terms & Conditions.