



# TOASTY ASANA – MEMBERSHIP TERMS & CONDITIONS

These Membership Terms & Conditions outline the policies and expectations for all members and passholders of Toasty Asana Hot Yoga Studio in Carlisle, PA. By purchasing a membership, class pack, or attending classes at Toasty Asana, you agree to the terms below.

Failure to attend classes does not relieve members of payment obligations during active membership periods.

## 1. MEMBERSHIP TIERS OVERVIEW

Toasty Asana offers a variety of membership options to provide flexibility and accessibility for all students. Current offerings include:

### 1.1 Toasty Classic (12-Month Unlimited, Auto-Renews)

- \$120/month
- Minimum 12-month commitment
- Auto-renews monthly after the initial 12 months
- Includes \$5 off one retail purchase per month (minimum purchase \$15)  
Benefit resets monthly and does not roll over. + one monthly guest pass
- Birthday Month Gift (Classic only perk)
- Best for students attending more than 2 classes/week

### 1.2 Toasty Limited (1-Month Unlimited, Does Not Auto-Renew)

- \$125 for 1 month of unlimited classes
- Includes one guest pass valid during that month
- Ideal for short-term or seasonal students

### 1.3 Toasty Lite (8 Classes/Month, Auto-Renews)

- \$108/month
- Unused classes do not roll over
- Best for students attending about twice per week

### 1.4 Toasty Collegiate (Unlimited Classes, Runs Academic Year Length, Doesn't Auto Renew)

- \$120/month
- Always ends at the end of May (End of Academic year)
- Must Show Student ID at first class

### 1.5 Class Packs

- 10-Class Pack: \$145
- Class packs are transferable but non-refundable.
- Class packs expire 12 months after purchase unless otherwise noted.

### 1.6 Drop-In Classes

- \$20 per single class

## 2. MEMBERSHIP BILLING & PAYMENT AUTHORIZATION

### 2.1 Auto-Renewal

- Toasty Classic and Toasty Lite memberships automatically renew using the card on file. By enrolling, you authorize monthly charges until cancellation.

### 2.2 Payment Declines

- If a payment is declined, members must update their payment method before attending further classes.
- Unpaid balances may result in temporary suspension of booking privileges.

### 2.3 Refund Policy

- All memberships, class packs, and paid classes are non-refundable.

## 3. MEMBERSHIP PAUSES & HOLDS

### 3.1 Eligible Plans

- Toasty Classic and Toasty Lite memberships may be paused **once per calendar year** for up to **60 consecutive days**.

### 3.2 Pause Rules

- The 60-day pause cannot be split into multiple shorter pauses.
- Pauses cannot span two calendar years (e.g., cannot begin in December and end in January).
- Members must request a pause in writing at least 7 days in advance.
- If deployed for military service or away for extended student travel, additional accommodations may be granted at the studio's discretion.

## 4. CANCELLATIONS

### 4.1 Monthly Auto-Renewing Memberships

- Members may submit a cancellation request at any time – with note about 12 month commitments in 4.2.
- Cancellations must be submitted **at least 7 days before the next billing date**.
- The upcoming billing cycle will still process if notice is given late.

## 4.2 12-Month Commitments

Toasty Classic requires a 12-month minimum term before cancellation.

- Early cancellation requests may be reviewed on a case-by-case basis.

# 5. CLASS POLICIES

## 5.1 Class Reservations

Members must register for class through MindBody or the Toasty Asana booking system.

## 5.2 No-Show Fee

If a member registers for a class and does not attend, a \$10 no-show fee will be charged automatically.

## 5.3 Late Cancellation

Cancellations must occur at least 60 minutes before class time. Late cancellations are treated as no-shows.

## 5.4 Guest Passes

- Toasty Classic: one guest pass per month
- Toasty Limited: one guest pass during active month
- Guest passes must be used within the applicable membership cycle
- Guests must complete a liability waiver before class

# 6. TRANSFERS & SHARING

## 6.1 Class Packs

Class packs may be transferred **only** if:

- The member is moving out of the area, or
- The member no longer wishes to practice and designates a friend to use remaining classes.

## 6.2 Memberships

Memberships themselves are **non-transferable**.

# 7. STUDIO USAGE & CONDUCT

All members agree to:

- Follow all Toasty Asana Studio Policies
- Sign the liability waiver before practicing
- Respect the heat, equipment, instructors, and fellow students
- Maintain a safe, supportive, inclusive environment

Violation of studio policies may result in suspension or termination of membership.

## 8. SCHOLARSHIP MEMBERSHIPS

Toasty Asana offers up to **five scholarship-based unlimited memberships** at any given time.

### Scholarship Terms

- Must apply or be nominated through the public form
- Recipients receive full unlimited access
- Scholarships renew quarterly based on engagement and attendance
- Scholarship members must maintain respectful attendance habits  
(Same no-show rules apply)

## 9. CHANGES TO MEMBERSHIP TERMS

Pricing, membership benefits, and policies may be updated periodically. Members will be notified by email prior to any changes affecting their account.

## 10. AGREEMENT

By purchasing any membership or class pack, the member acknowledges and agrees to these Membership Terms & Conditions.